Third HOA Meeting of the New Board - Dec. 18, 2019 6pm-7:30pm

Attending Meeting

- Dave Miller President
- Maureen Furr Vice President
- Carey Pfeffer Member at large
- Mara Healy Treasurer
- · Absent Danette Lomax Treasurer (called in sick)
- Invited Mark Weber
- Invited but Absent Don from Cedar Management (called in sick)

<u>AGENDA</u>

- 1. Directory leaflets distribution completed and links to form are up on website
- 2. Discuss topics with Mark Weber. Mark was invited to this HOA meeting to discuss topics regarding neighborhood communication
- 3. Address topics with Don from Cedar Management
- 4. Changes and Updates to CCRs
- 5. Set next HOA meeting date and time

Leaflet distribution is complete - form is uploaded to facebook/website.

- Danette is collecting those and she previously indicated that she will compile the directory. There will be both hard copy and electronic versions made available.
- This directory does not include explicit permission for email blasts and/or quarterly newsletters.
- · Do we want to send all in the HOA email invitation to opt into a listserv where folks opt in?
- Yes but that is something that requires additional steps.

Mark Weber Topics

- Mark explained the history of Prov. Arbours HOA having their own website when there was no management company.
- Originally, the website served as a vehicle for "community watch communication" when there was a string of crimes in both Sarah Hall and in Providence Arbours.
- After one board decided to have a website, another later board elected to transfer the website from the HOA to Cedar Management.
- There used to be a "communications committee" that coordinated with the board with "ambassadors" assigned to designated blocks within the HOA/neighborhood.

Communication Tools that exist today:

- 1. Cedar Management has an individual member portal focused on the homeowner
- 2. Cedar Management website focused on community (providencearbourshoa.org)
- 3. Facebook page administrated by Mark Weber (providencearbourscommunity) Facebook handle (@providencearbours)
- 4. Twitter @providencearbs
- 5. Website Blog in place that serves as a more robust version of website (providencearbours.com)
- 6. Next-door is the multi-neighborhood communication tool folks can opt into

Don - Questions for Cedar Management

- What are we paying for website services from Cedar management?
- What do we want Cedar Management to do or not do with regard to the communication tools currently available?

Review of Current CCR's that need to be updated

Updates are needed to address current CCRs, such as, but not limited to, the following:

- · use of certified mail for ARC requests
- fences
- TV satellite dishes
- solar panels
- garbage cans
- walls/fences/hedges
- outbuildings/sheds

ACTIONS

- · Possibly create a Communication committee and have block ambassadors
- · Create a domain we own along with a wordpress page
- Re-instate Block Ambassadors
- · Listserv option for quarterly newsletters
- Discover who owns the current website page domain and consolidate communications tools into one central website that can easily link to social media
- Mark will try to find out who does and how can we take control back of that website he will get back to Dave Miller - President.
- Board will create a guidance document for the ARC Committee that will serve as a lower level document to help the ARC committee navigate ARC requests and CCR violations.
- · ARC committee will be set before next meeting

Board agreed that the next HOA Board meeting will be on Thursday February 6, 2020 and will be at either Carey Pfeffer's home 4340 Esherwood OR Dave Miller's home 4609 Esherwood Dr

*These minutes were reviewed by the board at the conclusion of the meeting and unanimously approved.